1. **Start with a code from the poster.**

**“If you want to tell us about Fadama, send SMS “1234” to 0816 5677 415. FREE!”**

1. **Confirm location.**

**“Do you belong to an FUG in Nasarawa? For yes, send “1”. For no, send “2” to 0816 5677 415” *(89)***

* 1. **Y > Survey mode:**

**“How is your project going? If it’s good, send “1”. If you are not satisfied, send “2” to 0816 5677 415” *(101)***

* + 1. **> Good**

**“What is going well with your project?” *(37)***

**{Free form}**

**“Thank you. Can we ask you more questions in the future? For yes, send “1”. For no, send “2” to 0816 5677 415” *(110)***

1. **> Y**

**“Thank you! We will contact you in the future.” *(45)***

1. **> N**

**“Thank you for being part of this survey!” *(40)***

* + 1. **> Not satisfied**

**“What is your MAIN problem? Is it with your LDP? Send “1”. People from Fadama? Send “2”. Money problem? Send “3”. For others, send “4”.” *(134)***

**Mainene damuwan ka na massamman? In da LDP ne? Aika 1, In da mutanen fadama ne? Aika 2, In damuwan kudi ne? Aika 3, In wasu damuwa ne, aika 4.**

* + - * + **> LDP.**

**For delays in reviewing your LDP, send “1”. For other problems, send “2”.**

***(73)***

**In an bata lokacin a duba LDP’n ku? Aika 1, In wasu damuwa ne, aika 2**

**> Delay**

**“Thank you. Your complaint has been received.” *(44)***

**> Others**

**“Can you specify your problem?” *(29)***

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

* + - * + **> People from Fadama.**

**“If you have problems with Fadama State Officials, send “1”. With your FUG, send “2”. With your FCA, send “3”. With facilitators, send “4”. For others, send “5”.” *(160)***

**> Fadama State Officials**

**“Thank you. Your complaint has been received.” *(44)***

**> FUG**

**“Thank you. Your complaint has been received.” *(44)***

**> FCA**

**“Thank you. Your complaint has been received.” *(44)***

**> Facilitators**

**“Thank you. Your complaint has been received.” *(44)***

**> Other**

**“Can you specify your problem?” *(29)***

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

* + - * + **> Money.**

**“If you have problems with your bank account opening, send “1”. For other problems, send “2”.” *(92)***

**> Bank account opening**

**“Thank you. Your complaint has been received.” *(44)***

**> Other**

**“Can you specify your problem?” *(29)***

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

* + - * + **Other**

**“Can you specify your problem?” *(29)***

**{Free form}**

**“Thank you. Your complaint has been received.” *(44)***

* 1. **N > “What FUG or FCA are you from?” *(29)***
     1. **Free form**
        1. **“What problem do you have?” *(25)***
           + **{Free form}**

**“Your message has been received. Thank you!” *(42)***

**Content:**

* **Loans, opening bank account**
* **Workshops about agriculture**
* **Workshops with facilitators to get loans**
* **Help from facilitators to hire service providers**